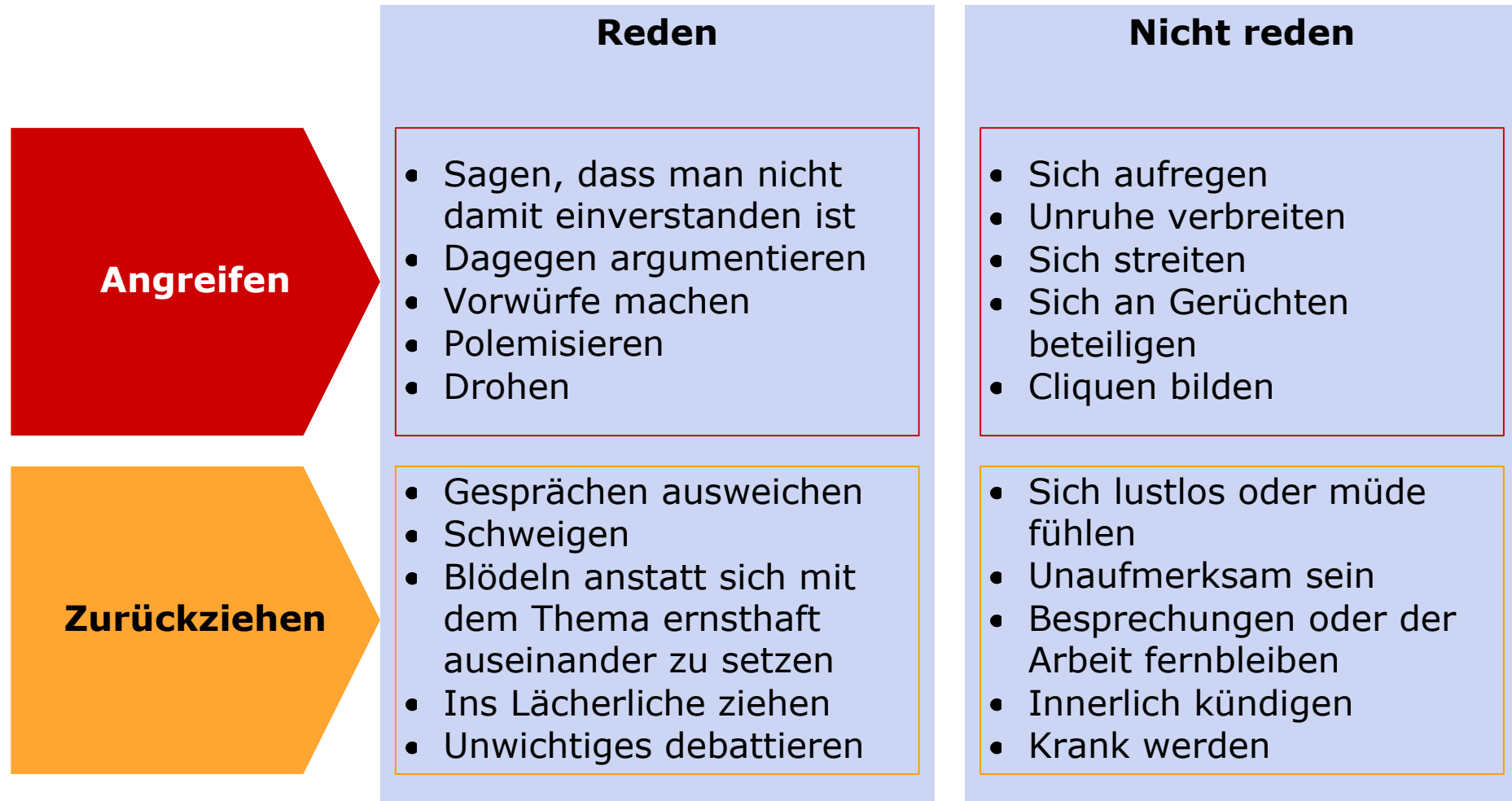


Symptome von Widerstand



Quelle: in Anlehnung an Doppler und Lauterburg, *Change Management*, 2002